

# Safe, Reliable and Convenient Driving Services

## TYPES OF TRANSPORTATION REQUESTS



### Medical Appointments

**What:** One-way or round-trip transportation to medical appointments

**When:** Monday–Friday, 8 AM–5 PM

**Fee:** Complimentary within Lincoln, Concord and Lexington, fee billed to resident’s account otherwise



### Dinner Shuttle Service

**What:** Transportation to dining reservations at Gala Restaurant or Lemon Pippin Café

**When:** Monday–Friday, 4:30–8:00 PM

**Fee:** Complimentary



### Personal Transportation

**What:** Group area destination trips to local shops and services

**When:** Refer to the monthly calendar and sign-up book located at the concierge desk

**Fee:** Complimentary



### Outside Area Transportation

**What:** Transportation outside the towns of Lincoln, Concord and Lexington

**When:** Monday–Friday, 8 AM–5 PM

**Fee:** Based on round-trip transportation, fee billed to resident’s account

Acton . . . . . \$20	Easton . . . . . \$80	Sudbury . . . . . \$25
Arlington . . . . . \$30	Framingham . . . \$45	Somerville . . . . \$45
Bedford . . . . . \$20	Groton . . . . . \$50	Waltham . . . . . \$20
Belmont . . . . . \$30	Littleton . . . . . \$35	Watertown . . . . \$35
Billerica . . . . . \$40	Maynard . . . . . \$20	Wayland . . . . . \$25
Boston . . . . . \$65	Medford . . . . . \$45	Wellesley . . . . . \$35
Brookline . . . . . \$40	Melrose . . . . . \$45	Westford . . . . . \$45
Burlington . . . . \$25	Milton . . . . . \$65	Weston . . . . . \$25
Cambridge . . . . \$45	Natick . . . . . \$40	Westwood . . . . \$50
Charlestown . . . \$60	Needham . . . . . \$45	Wilmington . . . \$40
Chelmsford . . . . \$35	Newton . . . . . \$35	Winchester . . . . \$45
Chestnut Hill . . \$35	Reading . . . . . \$40	Woburn . . . . . \$30
Clinton . . . . . \$60	Sharon . . . . . \$70	Wrentham . . . . . \$50
Danvers . . . . . \$60	Stoneham . . . . . \$25	
Dedham . . . . . \$50	Stow . . . . . \$20	

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## Hospital Transportation

**What:** Transportation to area hospitals

**When:** Monday–Friday, 8 AM–5 PM

**Fee:** Complimentary within Lincoln, Concord and Lexington; otherwise charged to resident’s account as outlined below:

- Lahey Burlington—Complimentary
- Mt. Auburn Hospital—Complimentary
- Brigham Women’s Hospital—\$65
- Faulkner Hospital—\$65
- Lowell General Hospital—\$45
- Mass General Hospital (Boston)—\$50
- Newton-Wellesley Hospital—\$35
- St. Elizabeth Hospital—\$65
- VA Hospital (Jamaica Plain)—\$65
- Winchester Hospital—\$40
- Woburn Hospital—\$40
- New England Baptist—\$65
- Beth Israel—\$65
- Spaulding—\$65



## How to Request Transportation Services

1. Fill out a copy of a Transportation Request Form (available at the concierge desk).
2. Complete your request as soon as you know about your transportation need—and, at minimum, three business days before any transportation need.

3. The Transportation Office will confirm receipt of your Transportation Request Form with a phone call.
4. If Transportation Request is submitted inside the three-business-day window, we will do our best to accommodate based on the previously scheduled transportation runs.

If your request CANNOT be met by our Transportation Office, you will receive a phone call and, in an effort to accommodate, suggested options (taxi, etc.), which we will be happy to help arrange.



## Cancellations

Any cancellations for transportation requests must be made immediately by calling the concierge.



## Driver Responsibilities

- The safety of passengers and vehicles
- Determining the driving route and getting passengers to their destinations in a timely manner (weather and traffic issues to be considered)
- Assisting residents on and off the vehicles



## Health Aides

If you employ a private health aide, s/he must accompany you and remain with you during medical appointments, program outings or other transportation you request.